



News Release

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VERMONT DRCs CHANGE SUNDAY OPERATING HOURS, STILL OPEN 7 DAYS A WEEK

BURLINGTON, Vt. – Vermont disaster recovery centers have new Sunday hours.

Beginning Sunday, Sept. 25, all recovery centers, except the newest in Lyndonville, will be open from noon to 6 p.m. on Sundays. Operating hours Monday through Saturday will continue to be 8 a.m. to 6 p.m.

The newest recovery center is located in the Municipal Office Building, 119 Park Avenue, Lyndonville, and will be open Sunday, Sept. 25, from 8 a.m. to 6 p.m., then will be open on Sundays from noon to 6 p.m. thereafter.

Vermonters affected by Tropical Storm Irene can get assistance seven days a week by visiting one of the 11 disaster recovery centers open throughout the state.

The recovery centers are staffed with disaster recovery specialists from various federal, state and local agencies and organizations who can answer questions about disaster assistance programs.

Disaster officials encourage those affected by the storm to register with FEMA before visiting a disaster recovery center by calling toll-free **800-621-FEMA (3362)**, online at www.DisasterAssistance.gov or via a web-enabled mobile device at **m.fema.gov**. Multilingual registration assistance is available. Those with a speech disability or hearing loss who use a TTY can call 800-462-7585 directly; or 800-621-3362 if using 711 or Video Relay Service.

Vermonters can use these same phone numbers to find the nearest disaster recovery center or check online at www.fema.gov/drclocator.

FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards.

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Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 800-621-FEMA (3362). For TTY call 800-462-7585; or call 800-621-3362 if using 711 or Video Relay Service (VRS).

FEMA's temporary housing assistance and grants for public transportation expenses, medical and dental expenses, and funeral and burial expenses do not require individuals to apply for an SBA loan. However, applicants who receive SBA loan applications must submit them to SBA loan officers to be eligible for assistance that covers personal property, vehicle repair or replacement, and moving and storage expenses.

SBA disaster loan information and application forms may be obtained by calling the SBA's Customer Service Center at 800-659-2955 (800-877-8339 for people with speech or hearing disabilities) Monday through Friday from 8 a.m. to 8 p.m. ET; Saturday and Sunday from 9 a.m. to 5:30 p.m. ET or by sending an e-mail to disastercustomerservice@sba.gov. Applications can also be downloaded from www.sba.gov or completed on-line at <https://disasterloan.sba.gov/ela/>.

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