



# News Release

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## **TWO DISASTER RECOVERY CENTERS CLOSING, BUT AID STILL AVAILABLE**

**BURLINGTON, Vt.** – Federal and state officials announce the closing of two disaster recovery centers, but assistance is still only a phone call away.

Vermonters who were affected by Tropical Storm Irene flooding can still apply for federal disaster assistance until **Monday, Oct. 31st**.

The centers which are **closing** this Thursday, Oct. 13, are located in **Lyndonville and Ludlow**.

Other centers in **Rutland, Dover, and Waterbury** will **continue to serve** Vermonters and be open Monday through Saturday 9 a.m. to 5 p.m.

It is not necessary for Vermonters affected by Tropical Storm Irene to visit a center in order to receive disaster assistance. In fact, people with storm-related losses are encouraged to register with FEMA before visiting a center.

Register by calling toll-free **800-621-FEMA (3362)**, online at [www.DisasterAssistance.gov](http://www.DisasterAssistance.gov) or via a web-enabled mobile device at [m.fema.gov](http://m.fema.gov). Multilingual registration assistance is available if needed. Those with a speech disability or hearing loss who use a TTY can call 800-462-7585 directly; or 800-621-3362 if using 711 or Video Relay Service.

Those who have questions about disaster assistance can call **800-621-3362** and select the “help” option. Applicants who would like to speak to someone face to face can visit a center, which is staffed with disaster recovery specialists from various federal, state and local agencies and organizations who can answer questions about disaster assistance.

### **The following two centers will close at 5 p.m., Thursday, Oct. 13**

Municipal Office Building  
119 Park Avenue  
**Lyndonville, VT 05851**

Okemo Market Place  
Between **Cool Moose** and **Dark Side Snowboard Shop**  
57 Pond Street, Suite #4  
**Ludlow, VT 05149**

**(MORE)**

## **TWO DISASTER RECOVERY CENTERS CLOSING – Page 2**

**The three centers below will remain open.  
Hours are Monday through Saturday 9 a.m. to 5 p.m.**

Rutland Heart Center  
1 Commons Street  
**Rutland, VT 05701**

Dover Town Hall  
120 Taft Brook Road  
**Dover, VT 05341**

Waterbury Fire Department  
43 South Main Street  
**Waterbury, VT 05676**

*FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards.*

*Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 800-621-FEMA (3362). For TTY call 800-462-7585; or call 800-621-3362 if using 711 or Video Relay Service (VRS).*

*FEMA's temporary housing assistance and grants for public transportation expenses, medical and dental expenses, and funeral and burial expenses do not require individuals to apply for an SBA loan. However, applicants who receive SBA loan applications must submit them to SBA either through the U.S. Mail, online at <https://disasterloan.sba.gov/ela/>, or their local Disaster Recovery Center to be eligible for assistance that covers personal property, vehicle repair or replacement, and moving and storage expenses.*

*SBA disaster loan information and application forms may be obtained by calling the SBA's Customer Service Center at 800-659-2955 (800-877-8339 for people with speech or hearing disabilities) Monday through Friday from 8 a.m. to 8 p.m. ET; Saturday and Sunday from 9 a.m. to 5:30 p.m. ET or by sending an e-mail to [disastercustomerservice@sba.gov](mailto:disastercustomerservice@sba.gov). Applications can also be downloaded from [www.sba.gov](http://www.sba.gov) or completed on-line at <https://disasterloan.sba.gov/ela/>.*

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