

CONVENIENT NEW TOOL FOR UNEMPLOYMENT INSURANCE TRUST MEMBERS

Members of the VLCT Unemployment Insurance Trust who have access to the Internet and email can now retrieve their UI claim information at any time of the day or night. A new, easy-to-use online tool called Insight eliminates the need to call a TALX representative during business hours or wait until the end of a reporting period to get important information.

UI Trust members will receive an email this month with instructions for using this program. Highlights of its capabilities include:

- **Convenience.** Access data 24 hours a day. The data are refreshed every night, making Insight essentially a *live database*.
- **Self Service.** Retrieve data on short notice and print reports on demand. There is no need to wait until the end of the current month or quarter for information. You can even retrieve up-to-the-minute information regarding report periods not yet completed.
- **Combined Reporting.** Data relating to claims activity, hearings, protested/non-protested claims, and compliance are now all available within a single report. You no longer need to receive multiple reports and combine the data in an additional step.
- **Customized Reports.** Configure reports using default report categories or your internal organizational structure. Create individual reports for the various layers of your organization (such as departments). You have flexibility to create reports

that provide the data you need for a specific audience within your organization (e.g. financial, human resources, or field operations).

- **Reference Periods.** Compare *current period* to either *previous period* or *same period in prior year*. Retrieve side-by-side comparisons of data. Track activity levels, trends, and program successes from one period to another. Measure program improvements in important areas of compliance. Used as an alternative method for analyzing trends and changes in activity levels, this is especially convenient for cyclical or seasonal employment.
- **Exporting of Data.** In addition to printing reports, you can export both Summaries and Detail Reports as data to save and use for future analysis. Format options include Excel spreadsheets, PDF files, and others.

The sooner you try Insight, the better! Contact Kelley Avery at 800-649-7915 or kavery@vlct.org.

