

# Member Legal Inquiry Service

## Hours & Submission Info

M-F 8:30 AM — 4:00 PM

[Ask a Legal Question](#)

**We aim to provide responses in 24-48 hours, and those received after 4:00PM will be reviewed the following day.**

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*Response times vary depending on the volume of inquiries received or the complexity of the question(s) posed. Inquiries are prioritized based on when they are received, so please let us know if you have an urgent need or imminent deadline.*

## About the Member Legal Inquiry Service

Municipal Assistance Center (MAC) attorneys help municipal officials by answering their questions (inquiries) concerning general municipal law and local government management and administration and how to apply legal requirements to day-to-day governance and operations. This specialized legal service is governed by the Vermont Rules of Professional Conduct for attorneys and by our [Legal Inquiry Terms of Use](#). Each year, MAC attorneys answer 4000+ member inquiries!

## How It Works

Each day, two staff are assigned to answer inquiries to help manage the workload and expedite response times. Refer to the Legal Inquiry Terms of Use below to learn more about the service.

**We encourage members to submit any municipal questions. Legal questions will be routed to the Member Legal Inquiry Service staff attorneys.**

When you contact us, make sure to provide:

- Your name

- The name of your municipality
- Your municipal job or position
- A brief description of your question
- your preferred contact method

## **Inquiry Service Terms of Use**