

Proper technology use and information security are paramount concerns for all manner of business and governmental entities. Finding technical assistance, identifying and tracking assets, understanding municipal needs and costs associated with implementing new technology, and understanding how to set up these systems can be daunting for municipalities.

Organizations that maintain large stores of records and personally identifiable information (PII), such as social security numbers, financial information, or personnel records, are at significant risk of security breaches, internet scams, and ransomware (malicious software that blocks access to a computer system until a sum of money is paid) threats.

To assist members with these issues, VLCT and VLCT PACIF have created and compiled technology-related guidance, resources, training, and support for members. Follow the links below for internal and external resources to help you develop and improve your municipality's technology infrastructure and security. Contact us at 1-800-649-7915 or <a href="mailto:info@vlct.org">info@vlct.org</a> if you have questions, requests, or ideas about how VLCT can further assist with your technology efforts.