Tips for Communicating with People Who Have Hearing Disabilities

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The Vermont Department of Disabilities, Aging and Independent Living (DAIL) produced Communication Tips for the tourism industry. These tips are useful when communicating with people who are Deaf, Hard of Hearing, DeafBlind, DeafPlus, DeafDisabled, and late deafened. Please feel free to share DAIL's guidance with local businesses and others.

We're sharing the guidance with municipalities because it is applicable to your work too!

You can use and adapt these Tips to help you meet requirements for effective communication under the Americans with Disabilities Act. Check out DAIL's webpage for additional resources to help you communicate effectively with individuals who are Deaf, Hard of Hearing, or DeafBlind, It has information about American Sign Language Interpreting Services, Captioning Services, and Assistive Technology. You also can find tips for making virtual meetings accessible for participants who are Dear, Hard of Hearing, and DeafBlind too!

Did you know there are three regional Tryout Centers that offer demonstrations and loans of equipment designed to enhance, maintain, or improve the functional capabilities of individuals with disabilities? People can borrow equipment to try it out for 30 days, free of charge, before investing. If you or your family, friends or customers would benefit from tryouts, they can contact a Tryout Center for hands-on, guided exploration of assistive technology.

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