

October 17, 2025

Vermont Critical Public Safety Communications and 911 Dispatcher Survey

Vermont Letter of Cities & Towns

The Vermont General Assembly created the Public Safety Communications Task Force within the 2023 fiscal year Act 78 budgetary process. This legislation recognized that protecting public safety and welfare is an essential function of State government and it is in the public interest to establish a statewide reliable, secure, and interoperable public safety communications system. The public safety communications system must comprise integrated 911 call-taking and regional dispatch systems, must be equitably and sustainably financed, and universally accessible to all persons throughout the State. The Public Safety Communications Task Force was tasked with overseeing and managing all phases of the development, design, and implementation of the statewide public safety communications system.

For additional information on this program, please see <https://dps.vermont.gov/committees-boards/communications>.

In support of this critical public safety communications initiative, the Task Force seeks input from Vermont's cities and towns regarding the quality of public safety dispatch services within your communities. All cities and towns are invited and encouraged to respond to this brief but important survey. Your responses will provide valuable information to guide the design and enhancement of the statewide Vermont Public Safety Communications system. Please provide a response to all questions to the best of your ability.

The survey is available at the link below:

Vermont Public Safety Communications Emergency Dispatch Survey

Survey responses are requested by October 31, 2025.

Time to complete survey is estimated at between 10-15 minutes.

For additional information, please contact:

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