Kelly Kindestin

Manager, Property and Casualty Claims
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Kelly is responsible for supervising and mentoring VLCT's five-person Property and Casualty Claims team. Additionally, Kelly assesses incoming claims, assigns daily workflow, oversees proper claim handling procedures, and ensures internal quality control. She determines property and causality claim reserves, analyzes claim statistics, and maintains working relationships with reinsurers and other vendors. Kelly has 29 years of claims experience and earned her license while working at the Pomerleau Agency in Burlington. She joined VLCT in 1996 and was promoted to Manager, Property and Casualty Claims in 2008.
While Kelly is an adept adjuster for the full range of municipal property and casualty claims, her best skills involve understanding and working toward appropriate resolution for the most complex claims. To this day, she is most proud of how efficiently and effectively her team rose to the immense challenges created by Tropical Storm Irene in 2011.

Fun Facts: Kelly loves to cook and is a garden enthusiast, herbalist, and hockey mom.

**Licenses**

- Property and Causality Adjuster, State of Vermont
- Workers’ Compensation Adjuster, State of Vermont

**Links**

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