



# Questions? Call Us!

VERMONT LEAGUE OF CITIES AND TOWNS

802-229-9111 | 800-649-7915

FAX 802-229-2211

## VLCT

### Advocacy

- All topics 1940 Josh Hanford
- 1921 Samantha Sheehan

### Municipal Assistance Center (MAC)

- Legal questions 0 Reception or info@vlct.org or vlct.org/askvlct
- Requests for training and legal reviews 1926 Abby Friedman or vlct.org/askvlct
- Research and surveys 1944 Heather Law

### Municipal Operations Support (MOS)

- ARPA and CHIP 1959 Katie Buckley
- General municipal operations 1959 Katie Buckley
- 1912 Kathleen Ramsay
- Government finance 1946 Marguerite Ladd
- Grants, funding, and project development 1955 Bonnie Waninger

### General

- Invoices (VLCT and trusts) 0 Reception
- Event registration or publications 0 Reception
- Classified ads 0 Reception
- Town Fair or general event planning 1919 Allie Buckley

### Contact Updates

- Email or postal and VLCT's Municipal Access Portal (MAP) 1960 mailings@vlct.org  
Jeremy Weiss

### Quick Links

- Upcoming training information and registration vlct.org/events
- Classified ad submissions vlct.org/classifieds
- Website and periodicals vlctnews@vlct.org
- Purchase webinar recordings, survey reports, and posters vlct.org/store
- Ask A Question online vlct.org/askvlct

## INSURANCE

### VLCT Unemployment Insurance (UI) Trust and Employee Benefits

- UI underwriting 1965 Kelley Avery
- Group insurance for dental, vision, life, and disability; health insurance advisory services 1965 Kelley Avery

### PACIF – Property and Casualty Intermunicipal Fund

Workers' compensation; property, auto, liability; loss control; human resources consultation; law enforcement consultation.

- New claims 1931 Trisha Clark
- Workers' Compensation claims 1922 Peggy Gates
- 1971 Tonia Emmons
- 1916 Stephanie Fleury
- 1954 Gloria Neddo
- 1975 Susan Ward
- Property & Casualty claims 1930 Kelly Kindestin
- 1934 Pam Blouin
- 1933 Terri Crawford
- 1947 Joann Gosselin
- 1949 Susan Rowell
- Coverage questions, vehicle cards, certificates of coverage, and vehicle & property additions and deletions 1972 Kelly Knotek
- 1941 Vicky Abare
- 1961 Sherry Allen
- 1951 Denise Ricker
- Loss Control losscontrol@vlct.org
- 1953 Wade Masure
- 1943 Larry Smith
- 1950 Zander Yensan
- Law Enforcement consultation 1929 Trevor Whipple
- Safety workshops, PACIF Grants, CDL drug/alcohol testing 1983 Lia Gerrish
- Human Resources consultation and support 1942 Julie McKenzie
- 1923 Christine Trombley Marsh
- EPL Referrals eplreferral@vlct.org

## THIRD-PARTY PROVIDERS

### Health, Vision, and Dental Insurance

Blue Cross Blue Shield of Vermont	800-247-2583 bluecrossvt.org
MVP	888-687-6277 mvphealthcare.com
EyeMed	513-604-4724 Alexandria Meister acapano@eyemed.com
Northeast Delta Dental	800-329-2011 Sarah Thayer

### Additional

Invest EAP (Counseling)	800-287-2173 investeap.org
Equifax Workforce Solutions (UI Trust claim support)	833-946-0624 ext. 3014 Haley Miller haley.miller@equifax.com fax: 888-536-2207
Acrisure (Life and Disability insurance; Health Insurance Advisory Services)	802-488-8733 Sally McKenzie smckenzie@acrisure.com

VLCT LEADERSHIP

	Phone ext.	Email address
<b>Executive Director</b>		
Ted Brady, Executive Director	1937	tbrady@vlct.org
<b>Directors</b>		
Seth Abbene, Chief Financial Officer	1932	sabbene@vlct.org
Emmanuel Ajanma, Director of Technology	1945	eajanma@vlct.org
Katie Buckley, Director, Municipal Operations Support	1959	kbuckley@vlct.org
Elena Esteban, Director, Communications and Marketing	1927	eesteban@vlct.org
Abby Friedman, Director, Municipal Assistance Center	1926	afriedman@vlct.org
Josh Hanford, Director, Intergovernmental Relations	1940	jhanford@vlct.org
Jessica Hill, Director of Operations	1928	jhill@vlct.org
Phil Latvis, Director, Risk Management Services	1936	platvis@vlct.org

Find our full staff list at [vlct.org/staff](http://vlct.org/staff) and members of the VLCT, PACIF, and VERB (UI) boards at [vlct.org/about](http://vlct.org/about).



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**Municipal Access Portal (MAP)**

Being logged in to MAP gives local government officials and managers access to everything at VLCT. **Learn about using your MAP account at [vlct.org/mapFAQ](http://vlct.org/mapFAQ).** Then log in to find member-only guidance, resources, and templates; use [vlct.org/ASKvlct](http://vlct.org/ASKvlct) to pose questions to VLCT’s MAC and MOS staff; register for our trainings and events; and post municipal opportunities as classified ads on our website.

CONTACT US

**VLCT.ORG**



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 802-229-9111  
 802-262- a specific extension



[Info@vlct.org](mailto:Info@vlct.org)  
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8 AM - 4:30 PM  
 Monday through Friday